

ICON SIGNALS™

9-1-1 ALERT

Improve responsiveness to 911 calls with real-time contextual alerts to mobile devices, desk phones and computers.



 E911 Call from 2801 David C Room 201, East Side
ADDR: 480 Wrangler Drive, Suite 400, Coppell TX 75019
MAP: <https://goo.gl/maps/2ujv3MGBzkB2>
CAM: <https://view.view@camera2.iconvn.com/axis-cgi/mjpg/video.cgi>
28 January 18:37



icon voice networks

IN AN
EMERGENCY
ICON SIGNALS™
RESPONDS

ICON SIGNALS 9-1-1 ALERT SOLUTION

The ICON Signals 9-1-1 Alert solution improves the way your internal staff is notified when someone dials 911 or another emergency access number. Critical information about the origination of the call, sent to the right people, can improve the likelihood of a positive outcome.

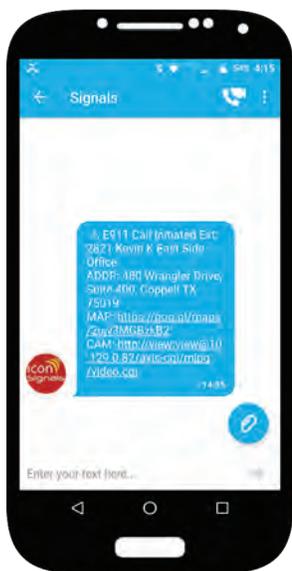
ICON Signals works by monitoring phone system extensions for 911 dialing or any other dial code used by an organization to request emergency assistance. Signals also monitors alarm panels and other systems used for emergency purposes. When a 911 or other emergency call is detected, in addition to the phone system placing the 911 call to the Public Safety Answering Point (PSAP), ICON Signals responds by providing critical information in real time.

MAP LOCATOR

9-1-1 alerts are sent to first responders' device of choice and include important information about the emergency call such as extension number, name,

and a map link showing the location of the caller. Alerted devices include mobile phones, desk phones and computers.

Signals also can be configured to trigger other alert events such as playing recorded messages over paging systems, activating loud bells or generating alerts to other sub systems such as access control and video surveillance located on the property or campus.



Signals 9-1-1 Alert

VIDEO ALERTS

Text and email messages are configurable to include a link to a live video feed that is accessible from mobile devices and computers. Based on the location or phone set where the emergency call was placed, first responders and security staff can zoom in to view nearby cameras getting a live view of the situation in progress.



Signals Video Alert

PHONE SYSTEM MONITORING

ICON Signals monitors the phone system 24/7 for specific dial codes such as 911, 999 or any other dial code. Specific stations used as emergency call phones can also be monitored for call activity, thereby triggering an emergency call alert.

TWO-WAY MESSAGING

ICON Signals apps for mobile phones and computers are designed to support two-way communication during a crisis. Staff and security personnel are alerted of an event through the Signals application. The app can then be used to gather responses from alerted individuals providing critical updates and information exchange during the crisis event.

For more information about how ICON Signals helps protect schools please visit www.iconcloud.com/safe_campus.

IMMEDIATE NOTIFICATION, TIMELY RESPONSE.

The products and features described are for illustrative purposes only and are subject to change. Equipment performance and capacities may be affected by system configuration. Interoperability with third-party products and/or services may be subject to limitation. Consult your authorized ICON Voice Networks reseller to design a system that meets the specific needs of your business. Current product, feature specifications and limitations are available on our web site, www.iconvoicenetworks.com

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